



Faster approvals. Better outcomes. A healthier bottom line.

Predictal™ is your AI-powered solution for transforming utilization and care management.



To stay competitive, health plans must meet rising consumer expectations while navigating complex regulatory demands. At the same time, growing medical costs, escalating pharmaceutical spend, and increased utilization are straining resources.



Introducing Predictal

Predictal, powered by enGen, helps solve these challenges with a connected, award-winning, AI-powered platform built for operational scale. It enables 360° member views and proactive workflows that reduce administrative burden, automate decisions, and improve care outcomes.

CLIENT OUTCOMES*:

75%

cost savings per authorization

80%

faster determination turnaround

50%

boost in provider productivity

25%

fewer ER visits with better outcomes

* Individual results will vary.
Metrics shown are based on prior implementations.

Choose individual modules or integrate the full solution

Predictal offers a suite of workflow automation modules you can tailor to your needs.

- **Case and Disease Management (CM/DM)**
Enable whole-person care with integrated workflows, centralized case management, and advanced analytics to quickly identify and support high-need members.
- **Authorization Automation Hub (AAH)**
Accelerate approvals, deliver determinations in seconds and achieve "Auth by Exception" goals with automated workflows, built-in regulatory updates, and easy self-service configuration.
- **Utilization Management (UM)**
Control costs and stay compliant with real-time data, current medical policies and guidelines, and efficient workflows that allow clinicians to focus on top-of-license care.
- **Appeals and Grievances Management (AGM)**
Reduce resolution and response times with user-friendly automation, intuitive self-service, and built-in reporting that helps payers and providers adapt to changing regulations and meet auditing standards.

Predictal features & capabilities

Experience the future of smart care management with intelligent automation.

Clinician-driven, automated workflow

Reduce manual effort and accelerate decisions with the power of GenAI and machine learning-driven automation and decision support. Developed with clinicians, Predictal intelligently automates UM, CM, and Appeals workflows.

Self-service configurations

Easily manage alerts, auto-authorizations, letters, and workflows without IT support.

Whole-person 360° view with real-time identification & stratification

Proactively intervene and improve health outcomes with Predictal's real-time member profile. Our identification and stratification engine integrates claims, social determinants of health (SDOH), UM, CM, and other relevant data for a 360° view.

Embedded clinical intelligence & compliance

Deliver regulatory adherence and smarter, evidence-based decisions in real time. NCQA prevalidated and pre-integrated with InterQual, MCG, CMS-0057-compliant automation, and homegrown medical policies.

Uncompromising security & interoperability

Seamlessly integrates with health plan core operations through API-driven architecture and data streaming — built on the highest standards of privacy and security.

Flexible business model: BPaaS & customization

Scale operations efficiently while optimizing costs with the flexibility to deploy Predictal as a stand-alone solution or leverage Business Process as a Service (BPaaS) for a fully managed approach.

